# Blackfeet Nation Blackfeet Tribal Health Services

Position:	RN Case Manager
Division:	Blackfeet Tribal Health Services
Department:	T-HIP
Reports to:	T-HIP Director
Location:	All Clinical Sites
Pay Grade:	Grade 6, Per Wage Scale
Healthcare Provider Classification:	Healthcare Provider
FLSA Classification:	Exempt/Full Time
Classification:	Director/Security Sensitive
Biological Hazards Risk Group:	NIH Risk Group 3 – High Risk

## **Summary:**

This position is located in the office of the Blackfeet Tribal Health Improvement Program (T-HIP). Under the direct supervision of the T-HIP Director, this RN Case Manager position supports and educates assigned patients. Incumbent will play a key role in ensuring that each patient receives the right care at the right time in the right location. The RN Case Manager must be a good listener, non-judgmental and empathetic, with a passion for working with clients of all ages.

Educating patients with chronic health issues. You will teach, explain and coach in terms a patient will understand and be able to execute.

You will be a part of a small Care Management team made up of RN Care Coordinators and C.N.A.'s working with PCP (primary care providers) on the Blackfeet Indian Reservation. Optimism and persistence are necessary traits, as issues evolve over time. As patients endure evolving disease processes that create new comorbidities, our RN Case Managers incorporate these new realities into the existing plan of care. The caseload is based on the Medicaid identified client list and community needs.

## **Essential Responsibilities and Duties:**

- Works with T-HIP Director to establish program goals and sets priorities to complete these goals.
- Performs comprehensive assessment of patient's health needs, including health status and behaviors, level of function, psychosocial situation and available support systems and determines potential needs.
- Establishes care plans in collaboration with the primary care physician and the Care Management team.
- Provides health education; identifies patients at-risk for proactive intervention.
- Analyzes patient care trends and actively seeks out and collaborates with the care management team to improve overall quality and efficiency of care.
- Refers patients to a variety of resources including, but not limited to; health and fitness, nutrition, social work, rehabilitation, behavioral specialist, diabetes education, etc.
- Contacts patients who utilize ED or have been hospitalized to determine the reason for the ED visit or hospitalization and works with patient to develop a health care plan to avoid those facilities.
- Coordinates care for complex cases or those patients seeing multiple specialists.
- Maintains up-to-date and accurate documentation of patient assessment and plan provided to the
  patient to ensure the effective integration of information for use by the health care team to ensure
  on-going and continued quality of care, in accordance with evidence-based practice, MT Board of
  Nursing and T-HIP policies and regulations.

Perform other duties as assigned.

## **Working Environment and Physical Demands:**

- Works in conjunction with the other T-HIP staff members and Tribal Government.
- Physical capabilities cover characteristics and abilities including specific agility and dexterity requirements and the physical exertion included in the work. (ex: climbing, lifting, pushing, balancing, stooping, kneeling, crouching, crawling, reaching and prolonged standing.
- Mental acuity includes information retention, administrative organization, competence with written, verbal and electronic reporting systems.
- Must be able to perform essential duties with or without reasonable accommodation efficiently, accurately and without causing a direct safety threat to the individual of others.
- Occasional evening, weekend and overnight work may be required.

## Qualifications:

### Minimum:

- Experience required in the related field(s); recreational therapy, health care, geriatrics, psychology, social work or recreational administration preferred.
- Must obtain CPR certification within ninety (90) days of hire.
- Must have a current Montana Driver's License. Must show proof of clean driving record.

#### Preferred:

One-year experience working with Native Americans and/or Native American organizations.
 Especially Native youth.

Preference will be given to Blackfeet Nation enrolled members or members of a Federally recognized Tribe. However, all qualified individuals are eligible to apply. The Blackfeet Nation is an at-will employer.